



CARE. EMPOWERED.®

Balance Billing Resolution

The Industry Standard
for Strategic Balance
Bill Management

With over a decade of success, our Balance Bill Resolution service offers direct intervention and powerful legal support to protect families from unexpected costs and ease the administrative burden on employers and TPAs.

Accounting for Everything—So You Don't Have To

We resolve balance bills with independent legal representation, ensuring no one faces them alone. Balance Bill Resolution mitigates risk and supports members in complex billing situations.

We Consider:

- Regulatory Compliance
- Quality
- Financial Benchmarks
- Severity

Need NSA or IDR Support?

For an additional fee, we offer optional services to ensure compliance with the No Surprises Act (NSA), including Open Negotiations and Independent Dispute Resolution (IDR).



How We CARE with Balance Bill Resolution



Patient-Centered, Plan-Focused

We prioritize patient advocacy while defending the plan, providing direct support, communication, and education throughout the entire process.



Legal Firepower When It Counts

Independent legal representation is available when needed, ensuring elevated protection and peace of mind for plans and families.



Transparent. Strategic. Evolving.

From initial setup to final resolution, we provide support and in-depth reporting, keeping all stakeholders informed at every stage.



We don't just resolve balance bills—we set the standard for how it should be done. The Phia Group protects and empowers plans and families with our Balance Bill Resolution service.

Contact us today to get started.

phiagroup.com | [in](https://www.linkedin.com/company/phiagroup) | info@phiagroup.com