



CARE. EMPOWERED.®

Overpayment Recovery

Strategic, Compliant
Overpayment Recoupment

The Phia Group provides a market-leading recovery process that identifies missed savings opportunities to recover client-identified and referred overpaid funds.

Comprehensive Support from Day One

We pursue client-identified and referred overpayments, reducing the administrative burden for employers and TPAs, ensuring their obligations are met.

Root Cause Review:

Misrepresentation, eligibility errors, billing manipulation, incorrect discounting, and network issues

Escalation Support:

When internal efforts stall, we intervene with legal strategy and negotiation skills

Full Case Assessment:

Plan language, claim details, and supporting documentation

End-to-End Partnership:

Support available from implementation through final resolution

Why It Matters

Provider billing tactics are increasingly sophisticated, and courts continue to hold fiduciaries liable for failed recovery attempts. We help plans enhance internal processes by adding a layer of attorney-backed protection.



Angela + Family

JOINED THE PHIA GROUP IN 2014

Receives Free, Best-in-Class Health Benefits from The Phia Group

How We CARE with Overpayment Recovery



Support Strategy for Fiduciaries

We review client-identified overpayments to identify all recovery opportunities while supporting compliance with ERISA duties.



Legal Expertise When It Counts

Our attorneys, equipped with comprehensive regulatory knowledge and proven negotiation tactics, communicate directly with providers.



Transparent, Customized Reporting

Stay informed with detailed, configurable reports tailored to your needs.



Protect Your Plan. Strengthen Your Fiduciary Duty.

Contact us today to get started.

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